



Alliance
Pharmacy
GROUP INC

Corporate Fact Sheet

Fall 2016



Overview

Alliance Pharmacy Group (APG) is a full service pharmacy committed to helping Canadians manage their medications in a convenient, simple, effective and safe way.

With experienced pharmacists, an easy-to-use website, dedicated telephone help desk and modern central dispensing facilities, customers rely on Alliance Pharmacy for their medications to be accurately filled and conveniently delivered.

Alliance Pharmacy delivers prescriptions overnight across Canada.

The Result

Excellent patient care and convenience.

Our Mission

Simple, convenient and cost effective prescription services to all patients.

Alliance Pharmacy staff are united by a shared commitment to serve patients across Canada and to promote healthy outcomes.

Values





Service Model

The Central Dispensing Pharmacy (CDP) model provides high levels of services from centralized locations that serve a wide catchment area.

Alliance Pharmacy's dispensaries are located in Aurora, Ontario and Richmond, British Columbia, serving all of Canada.

Free Next Business Day Delivery

Delivery is FREE and Alliance Pharmacy only ships using the fastest method available.

Deliveries can be made to any Canadian location served by FedEx or Xpresspost.

For many urban and suburban locations, courier service is next day via overnight business express. Patients are advised to consult with pharmacy staff at the time of filling the prescription(s) for the delivery standard to their location.



Alliance MedPack™

Alliance Pharmacy provides a unique service called Alliance MedPack™, a specially designed compliance packaging format that ensures patients adhere to their prescribed protocol by organizing medications by date and time.

Patients can also choose traditional vials for their prescriptions.





Getting Started

Patients can simply call or visit AlliancePharmacy.ca to get started. An Alliance Pharmacy team member will call the patient to obtain relevant health information, insurance and discuss service options.

Most patients begin service by way of:

Transfer

On a patient's behalf, Alliance Pharmacy pharmacists take care of the transfer of existing prescriptions from the patient's current pharmacy.

Faxed Directly from the Doctor

When a patient is prescribed a new prescription medication it is important that it is faxed directly to the pharmacy from the doctor's office.*

Patient Counselling

Although patients do not typically visit Alliance Pharmacy, clinical counselling service is initiated over the telephone by a caring, trained and experienced team of pharmacists.

Patients can also book a counselling appointment online with a pharmacist at a time of personal convenience.

Alliance Pharmacy Group



Backgrounder & History

Since 1962, the principals behind Alliance Pharmacy Group have been leaders in the provision of central dispensing pharmacy services in Canada.



1962

Opened a pharmacy serving long term care and other residential care settings across Ontario. Prescriptions are dispensed centrally and couriered daily to more than 75 care settings. The pharmacy pioneered compliance packaging and use of computers in pharmacy operations in Canada.



1996

Opened a fully accredited pharmacy based in Ontario serving veterinary clinics across Canada. Using the central dispensing model they fill prescriptions and courier them daily to more than 4,000 veterinary clinics across Canada.



2010

Alliance Pharmacy Group begins operations, implements central dispensing model to serve plan sponsors and patients across Canada.



2016

Alliance Pharmacy Group provides simple, convenient and quality next day delivery of prescriptions to Canadians.

Alliance Pharmacy Group introduces MedPack medication solution to help patients easily adhere to general and chronic medication protocols. Thanks to its simplicity, effectiveness and combination of automation and human quality controls, MedPack represents a true innovation in the pharmacy business.

Clinical Leadership Team



Rachel Patel

RPh, Pharmacist Manager, Alliance Pharmacy Group

Rachel is pharmacist manager at Alliance Pharmacy Group, overseeing operations, prescriptions and client care. She is based in Aurora, Ontario.

Rachel has an extensive educational background in pharmacy and aligns her current position with her passions, being able to offer her expertise in a way that affects people's lives in a tangible way.

Rachel Patel is registered with the Ontario College of Pharmacy, British Columbia College of Pharmacy.

Her professional work history with Alliance Pharmacy Group includes:

- Pharmacist Manager: Alliance Pharmacy Group
(Aug 2010 until present)
- Pharmacist Manager: Summit Pharmacy
(Long-Term Care) (Sept 2004 - 2009)

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